



[Resident ID]

[Resident Name]

[Resident Address]

Dear Recent Nursing Home Resident/Rehab Patient:

The Minnesota Department of Human Services (DHS) and the Minnesota Department of Health (MDH) work together to improve the quality of our state's nursing homes. We want people to be happy with their experience and receive the best possible care.

As someone who recently stayed in a nursing home, you can help by providing your honest opinions on the enclosed survey. We will combine your responses with others' to rate the facility's care and services. We share these ratings with nursing homes to help them improve. We also share them with the public on our Minnesota nursing home report card website at <http://nhreportcard.dhs.mn.gov>. The report card includes information about the care provided, people's satisfaction with services, and other information. This website helps people choose the right nursing home for them.

DHS works with Vital Research, an independent survey firm, to collect the surveys and ensure the confidentiality of all responses. We will not share your individual answers with the nursing home.

If you would like to participate, there are two ways to complete the survey. Please choose just one way to participate.

1. The survey can be completed online. Visit <https://surveys.vitalresearch.com/s3/2025MNSS> on your web browser and enter this access code: [Access Code] and follow the instructions.

OR

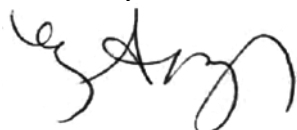
2. Complete the survey by mail by filling out the survey included and mailing it back to Vital Research using the pre-paid envelope. When completing the survey, please choose one response for each item that best describes your overall experience for that question. If a question doesn't apply or you would rather not answer, you are welcome to choose "N/A" to indicate this. (Please note, DHS cannot process any comments written on the survey.)

Thank you for taking the time to share your opinions with us. If you have questions about this survey, please contact Teresa Lewis at DHS at 651-431-4208 or [Teresa.Lewis@state.mn.us](mailto:Teresa.Lewis@state.mn.us), or visit <https://vitalresearch.com/mnshortstay>.

**RE: Your recent stay at  
Discharge Date:**

**To report possible issues with care, neglect of your needs, abuse, or financial exploitation during your stay, call the Minnesota Adult Abuse Reporting Center toll-free at 1-844-880-1574. To speak to a local aging expert about care options in your community, call the Minnesota Aging Pathways at 1-800-333-2433.**

Sincerely,



Kim Brenne, Director  
Nursing Facility Rates and Policy Division  
Department of Human Services

[Resident ID]

**(888) 848 – 2555**

Attention. If you need free help interpreting this document, call the above number.

Atención. Si desea recibir asistencia gratuita para interpretar este documento, llame al número indicado arriba.

Внимание: если вам нужна бесплатная помощь в устном переводе данного документа, позвоните по указанному выше телефону.

Digniin. Haddii aad u baahantahay caawimaad lacag-la'aan ah ee tarjumaadda qoraalkan, lambarka kore wac.

Thov ua twb zoo nyeem. Yog hais tias koj xav tau kev pab txhais lus rau tsab ntaub ntawv no pub dawb, ces hu rau tus najnpawb xov tooj saum toj no.